

December 19

Dear Suzy, Wendy, Diana (and Ellen)

I was in your shop last week and witnessed the dearest acts of kindness being displayed by you three girls and you weren't even aware.

Wendy was taking care of the elderly Alzheimers man and Diana was cutting hair and beard of the young fellow with a nerve disability. Suzy was talking to the young man like he was an old friend, with a lot of interest in his family and schooling. Wendy had an abundance of patience I have barely observed even in medical settings and Diana kindly, patiently cut the young mans beard and hair almost standing on her head, since he sat with his chin on his chest due to his disability. He smiled sweetly, answering questions and perfectly comfortably sitting among friends who treated him so well. I am sure they come back to your shop because they have been treated so well, you have made them your friends and that is why most of your customers return.

Ellen you should be really proud of your employees.

*Merry Christmas
Beverly Mayo*